

Q1 Name of Business

Answered: 48 Skipped: 2

COVID-19 - Business Feedback Survey

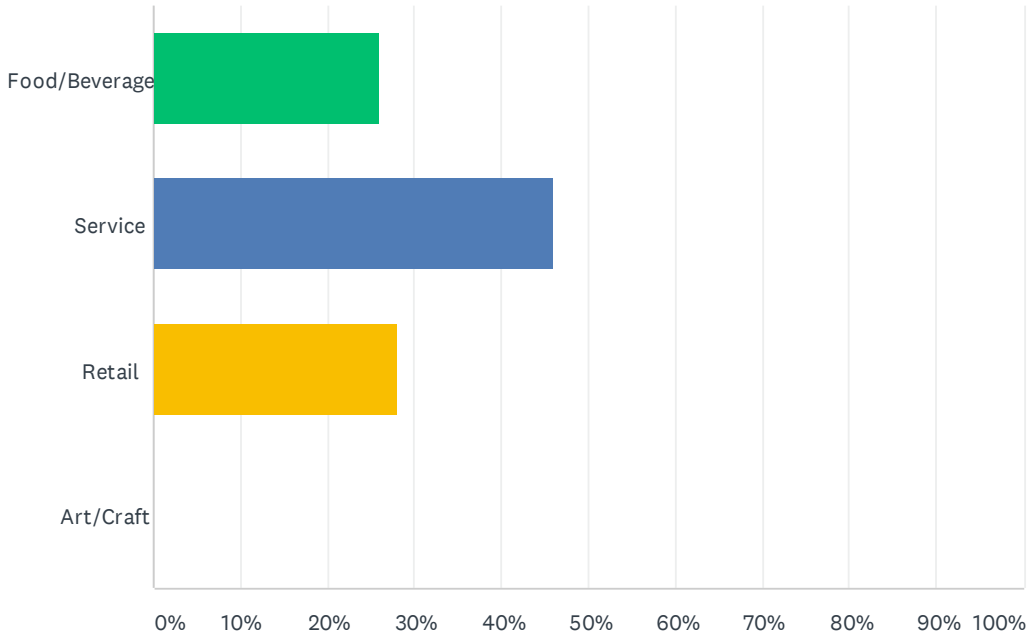
#	RESPONSES	DATE
1	THIRD STREET SIGNS	5/5/2020 8:58 AM
2	Appliance King of America, Inc.	5/4/2020 5:01 PM
3	Benson Rugs dba Stain Away	5/4/2020 11:23 AM
4	A&D Bikes LLC	5/3/2020 12:42 PM
5	Easy pay tire store	5/3/2020 12:24 PM
6	M & CJ OF THE PALM BEACHES	5/3/2020 7:45 AM
7	South Florida Marine	5/2/2020 10:37 AM
8	Benvenuto Restaurant	5/2/2020 9:17 AM
9	Underwater Explorers	5/2/2020 9:12 AM
10	Eye & Ear	5/2/2020 7:37 AM
11	Boynton diner	5/2/2020 4:30 AM
12	Boynton Beach Florist	5/1/2020 10:20 PM
13	Tokio Ramen	5/1/2020 9:14 PM
14	Monarch memorial pet services	5/1/2020 8:05 PM
15	East Coast Insurance Group	5/1/2020 7:49 PM
16	Fly & Flow Fitness	5/1/2020 7:45 PM
17	Hour Cucina LLC	5/1/2020 7:39 PM
18	Antonio's Inc. Db a Cafe Frankie's	5/1/2020 7:16 PM
19	Novus escape room	5/1/2020 7:07 PM
20	Boulevard Paints	4/23/2020 9:14 AM
21	BY CYCLE / A&D Bikes LLC	4/20/2020 8:35 PM
22	Boynton Beach Dive Center	4/20/2020 2:59 PM
23	Del Sol Bakery	4/20/2020 2:34 PM
24	Common Grounds Brew & Roastery	4/20/2020 1:56 PM
25	AMERICLEAN FRESH LOOK CLEANERS	4/20/2020 1:56 PM
26	EAST OCEAN CAFE	4/18/2020 12:08 PM
27	Loggerhead Enterprises	4/15/2020 5:00 PM
28	The Crystal Garden, Inc.	4/15/2020 5:36 AM
29	Miller time fishing charters	4/14/2020 11:08 AM
30	Hurricane Alley	4/14/2020 10:21 AM
31	South Florida Marine	4/14/2020 9:32 AM
32	Underwater Exploreres	4/14/2020 1:20 AM
33	Chez Andrea Gourmet Provence	4/13/2020 4:05 PM
34	Starfish Water Sports	4/13/2020 12:59 PM
35	INTRACOASTAL JET SKI AND BOAT RENTALS	4/13/2020 12:37 PM
36	Hour Cucina, LLC	4/13/2020 12:28 PM
37	The Sol Oasis	4/13/2020 11:45 AM

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38	CK's Lockshop & Security	4/13/2020 11:31 AM
39	4 Reel Services Inc.	4/13/2020 11:20 AM
40	Driftwood	4/13/2020 11:15 AM
41	Imperial Insurance & Tax	4/13/2020 11:12 AM
42	Third Street Signs	4/13/2020 11:10 AM
43	Blossom Shoppe	4/13/2020 10:56 AM
44	BANANA BOAT RESTAURANT	4/13/2020 10:54 AM
45	The Boardwalk Italian Ice & Creamery LLC	4/13/2020 10:49 AM
46	Bailey's Blendz	4/13/2020 10:43 AM
47	Boynton Beach Florist	4/13/2020 10:33 AM
48	Oyer, Macoviak and Associates	4/13/2020 10:29 AM

Q2 Business Type

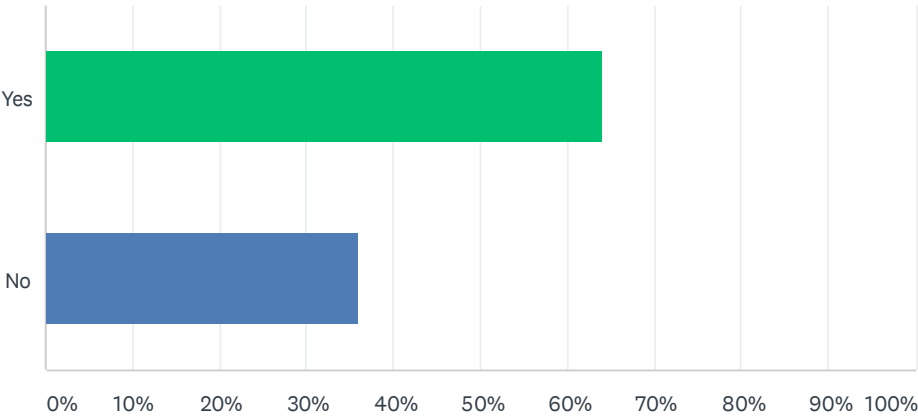
Answered: 50 Skipped: 0



ANSWER CHOICES	RESPONSES	
Food/Beverage	26.00%	13
Service	46.00%	23
Retail	28.00%	14
Art/Craft	0.00%	0
TOTAL		50

Q3 Is your business currently open and operating?

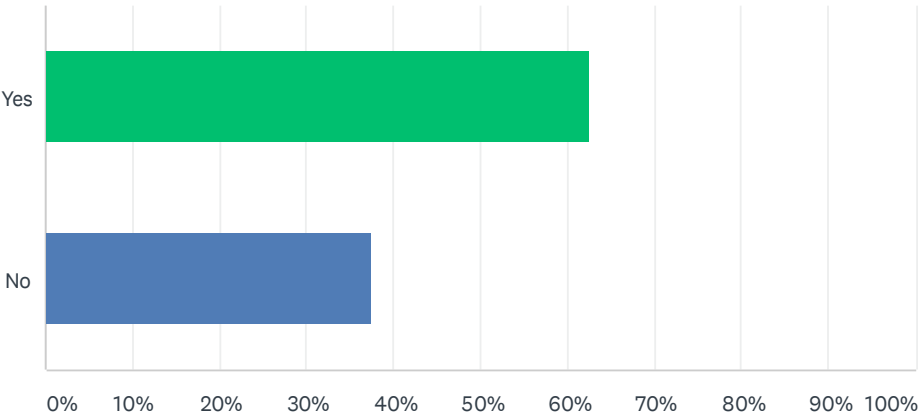
Answered: 50 Skipped: 0



ANSWER CHOICES		RESPONSES	
Yes		64.00%	32
No		36.00%	18
Total Respondents: 50			

Q4 Have your business hours changed?

Answered: 48 Skipped: 2



ANSWER CHOICES		RESPONSES	
Yes		62.50%	30
No		37.50%	18
Total Respondents: 48			

Q5 If you answered yes to the previous question, what are your current hours?

Answered: 29 Skipped: 21

#	RESPONSES	DATE
1	10-5	5/3/2020 12:42 PM
2	7:30 to 4:00 Monday to Friday. Closed on Saturday	5/3/2020 12:24 PM
3	We are currently not open to the public but have a presence from 12pm to 4pm each day except Sundays to answer phones, mail and conduct WhatsApp, Facetime or Zoom tours	5/2/2020 9:17 AM
4	closed	5/2/2020 9:12 AM
5	9 to 4 three days a week	5/2/2020 8:25 AM
6	Monday through Friday 9:00-6:00	5/2/2020 7:37 AM
7	7am - 2pm	5/2/2020 4:30 AM
8	Mon-Fri 9am - 4pm Sat. 10am-3pm	5/1/2020 10:20 PM
9	Mon-Sat 3pm-9pm	5/1/2020 7:16 PM
10	Closed	5/1/2020 7:07 PM
11	Monday thru Friday 8 a.m. - 4 p.m	4/23/2020 9:14 AM
12	10AM - 5PM	4/20/2020 8:35 PM
13	Tuesday 9am - 1 pm Saturday 9am - 1pm	4/20/2020 2:34 PM
14	Monday-Friday, 7am-3pm. Saturday, 7am-4pm Sunday, 8am-4pm	4/20/2020 1:56 PM
15	Not allowed to run	4/15/2020 5:00 PM
16	We are not open to foot traffic. Pick up or shipping during the hours of Mon - Fri 11 am - 3 pm	4/15/2020 5:36 AM
17	O	4/14/2020 11:08 AM
18	1130 to 630	4/14/2020 10:21 AM
19	closed	4/14/2020 1:20 AM
20	close all our hours, but we try with the delivery	4/13/2020 4:05 PM
21	We are closed until further notice due to Covid-19.	4/13/2020 12:59 PM
22	CLOSED	4/13/2020 12:37 PM
23	No current hours	4/13/2020 11:45 AM
24	8am to 4:30pm, Monday thru Friday	4/13/2020 11:31 AM
25	10 am - 3 pm: Mon - Wed - Fri	4/13/2020 11:20 AM
26	3pm-9pm Wednesday through Sunday	4/13/2020 11:15 AM
27	Appointment only Walk ins/Restricted. Agents available by phone for all services. Auto, Home Commerical, Health & Life. 561-864-0300	4/13/2020 11:12 AM
28	none	4/13/2020 10:56 AM
29	We are closed	4/13/2020 10:43 AM

Q6 How many employees do you have?

Answered: 50 Skipped: 0

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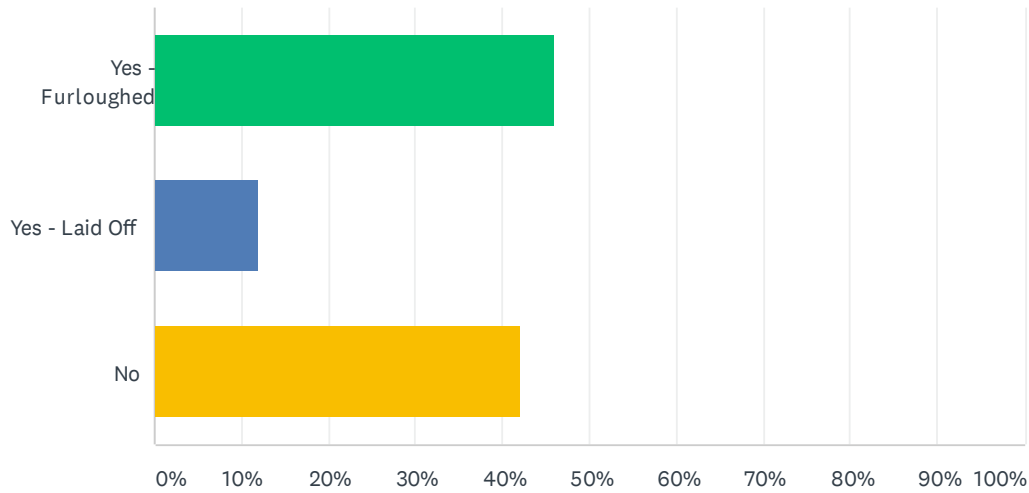
#	RESPONSES	DATE
1	3	5/5/2020 8:58 AM
2	7	5/4/2020 5:01 PM
3	6	5/4/2020 11:23 AM
4	3	5/3/2020 12:42 PM
5	13	5/3/2020 12:24 PM
6	4	5/3/2020 7:45 AM
7	10	5/2/2020 10:37 AM
8	43 FTE	5/2/2020 9:17 AM
9	0	5/2/2020 9:12 AM
10	Two	5/2/2020 8:25 AM
11	47	5/2/2020 7:37 AM
12	20	5/2/2020 4:30 AM
13	4	5/1/2020 10:20 PM
14	2	5/1/2020 9:14 PM
15	5	5/1/2020 8:05 PM
16	3	5/1/2020 7:49 PM
17	4	5/1/2020 7:45 PM
18	1	5/1/2020 7:39 PM
19	9	5/1/2020 7:16 PM
20	3	5/1/2020 7:07 PM
21	11 three dedicated to Boynton beach	4/23/2020 9:14 AM
22	3	4/20/2020 8:35 PM
23	11	4/20/2020 4:09 PM
24	5	4/20/2020 2:59 PM
25	4	4/20/2020 2:34 PM
26	5	4/20/2020 1:56 PM
27	NONE	4/20/2020 1:56 PM
28	4	4/18/2020 12:08 PM
29	1	4/15/2020 5:00 PM
30	9 which includes contract employees	4/15/2020 5:36 AM
31	2	4/14/2020 11:08 AM
32	40	4/14/2020 10:21 AM
33	10	4/14/2020 9:32 AM
34	0	4/14/2020 1:20 AM
35	7	4/13/2020 4:05 PM
36	2	4/13/2020 12:59 PM
37	4	4/13/2020 12:37 PM

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38	1	4/13/2020 12:28 PM
39	We are a cooperative and we have 10 people completely out of work after a dismal February and March shutdown	4/13/2020 11:45 AM
40	18	4/13/2020 11:31 AM
41	1	4/13/2020 11:20 AM
42	Currently 5 with reduced hours and pay	4/13/2020 11:15 AM
43	14	4/13/2020 11:12 AM
44	3	4/13/2020 11:10 AM
45	7	4/13/2020 10:56 AM
46	120	4/13/2020 10:54 AM
47	9	4/13/2020 10:49 AM
48	4	4/13/2020 10:43 AM
49	3	4/13/2020 10:33 AM
50	14	4/13/2020 10:29 AM

Q7 Have you laid off or furloughed any employees?

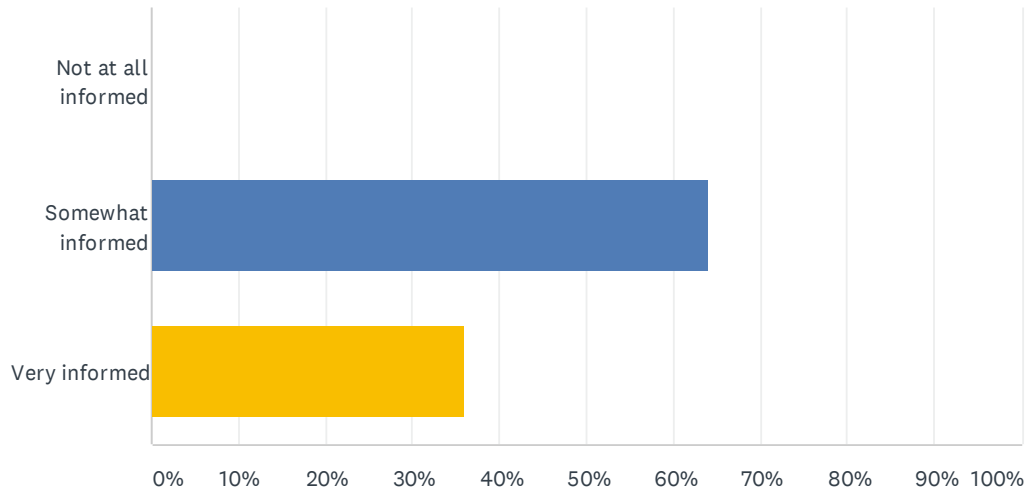
Answered: 50 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes - Furloughed	46.00%	23
Yes - Laid Off	12.00%	6
No	42.00%	21
TOTAL		50

Q8 How informed are you about the various federal, state, and local government resources that are available to assist businesses with the impact of the COVID-19 pandemic?

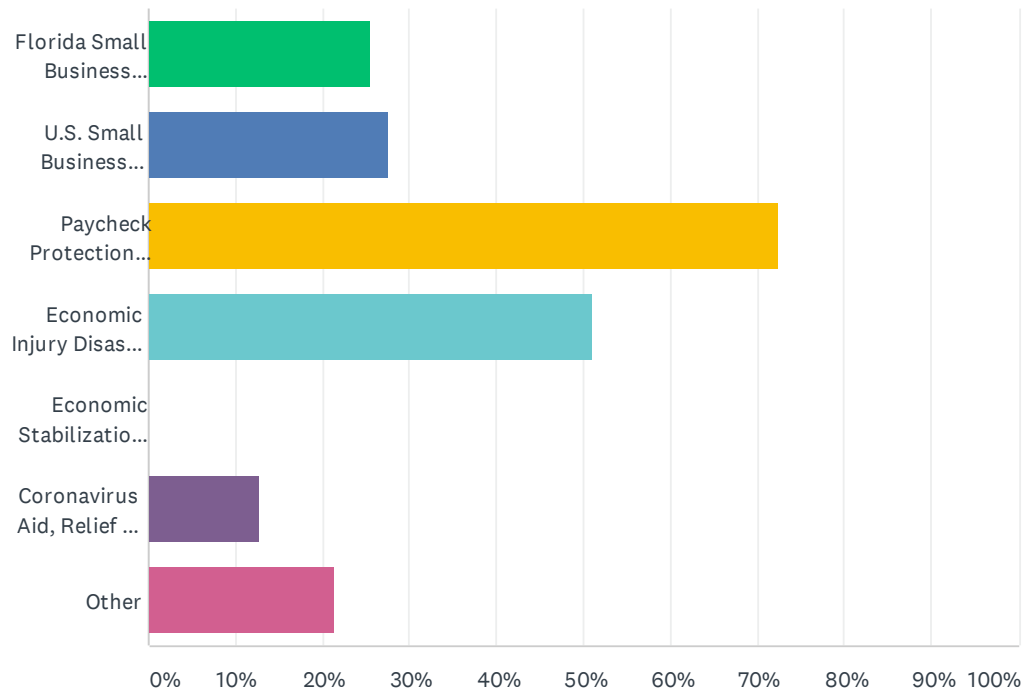
Answered: 50 Skipped: 0



ANSWER CHOICES	RESPONSES	
Not at all informed	0.00%	0
Somewhat informed	64.00%	32
Very informed	36.00%	18
TOTAL		50

Q9 Have you or do you plan to apply for any of the following types of assistance?

Answered: 47 Skipped: 3



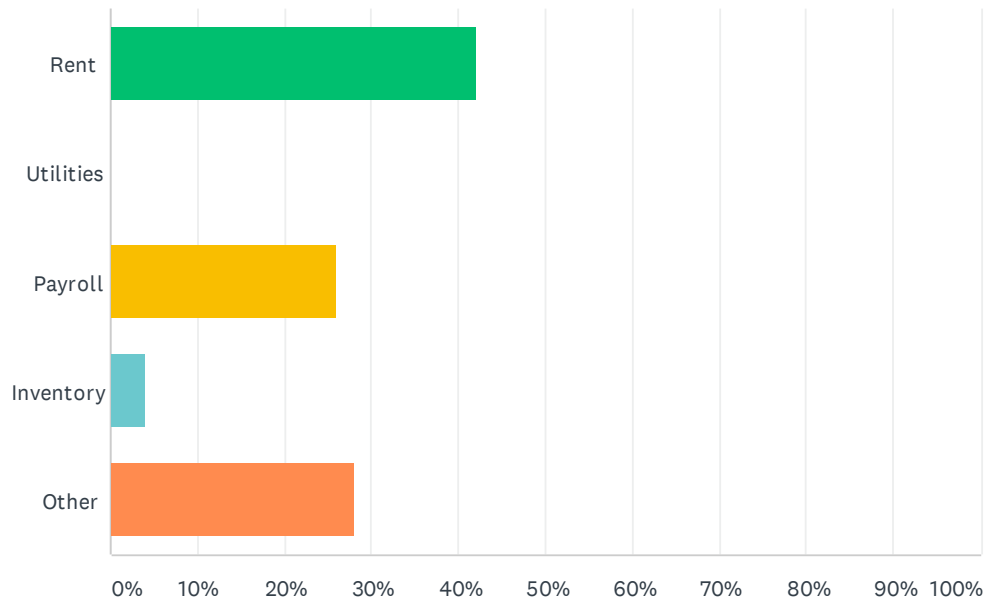
ANSWER CHOICES	RESPONSES	
Florida Small Business Emergency Bridge Loan Program	25.53%	12
U.S. Small Business Administration (SBA) Loan	27.66%	13
Paycheck Protection Program	72.34%	34
Economic Injury Disaster Loans (EIDL) & Emergency Grants	51.06%	24
Economic Stabilization Fund Loan	0.00%	0
Coronavirus Aid, Relief and Economic Security (CARES) Act (Reemployment Assistance)	12.77%	6
Other	21.28%	10
Total Respondents: 47		

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#	OTHER	DATE
1	CRA Business Loan	5/2/2020 10:37 AM
2	no	5/2/2020 9:12 AM
3	Awaiting approval of rent abatement request	5/1/2020 9:14 PM
4	Boynton PPR	5/1/2020 7:45 PM
5	CRA	5/1/2020 7:16 PM
6	Save Indie Bookstores program	4/15/2020 5:36 AM
7	Not sure	4/14/2020 11:08 AM
8	Sobewff and FIU Chaplin School hospitality program	4/13/2020 4:05 PM
9	Apparently "Massage Parlours " are not e;ignoble even though we are Liscenced Through the department of Health and Not a parlour .	4/13/2020 11:45 AM
10	Applied for SBA loan, bridge loan & PPP with Wells Fargo (That's a joke)	4/13/2020 11:20 AM

Q10 What are your top three needs to sustain your business over the course of the next three months?

Answered: 50 Skipped: 0



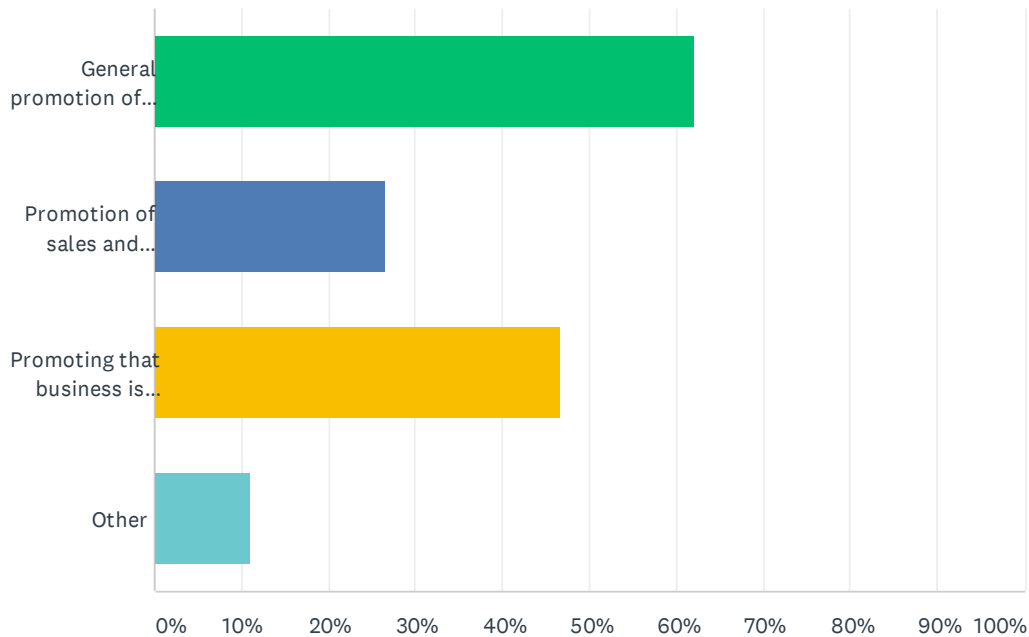
ANSWER CHOICES	RESPONSES	
Rent	42.00%	21
Utilities	0.00%	0
Payroll	26.00%	13
Inventory	4.00%	2
Other	28.00%	14
TOTAL		50

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#	OTHER	DATE
1	PAYROLL, RENT, INVENTORY COSTS	5/3/2020 7:45 AM
2	Will only let me select 1 - so here are the 3, 1)Refunding Deposits, 2) Payroll 3) Morgage	5/2/2020 9:17 AM
3	Rent, payroll and utilities	5/2/2020 7:37 AM
4	Rent, Payroll, Inventory	4/20/2020 2:34 PM
5	Allowed to take divers out	4/15/2020 5:00 PM
6	Interest on boat inventory; rent and Payroll	4/14/2020 9:32 AM
7	rent, utilities and payroll	4/13/2020 4:05 PM
8	Payroll rent and utilities	4/13/2020 12:37 PM
9	Only allows you to pick one rent and utilities are our top priorities to stay open past the shut down	4/13/2020 11:45 AM
10	Rent, Utilities, Payroll, Inventory	4/13/2020 11:20 AM
11	Payroll, utilities,inventory	4/13/2020 11:15 AM
12	It ask for 3 but would only take 1 ans	4/13/2020 10:56 AM
13	Rent, Utilities, Payroll,	4/13/2020 10:49 AM
14	Rent, utilities and inventory for reopen	4/13/2020 10:43 AM

Q11 What type of marketing and promotion would be beneficial to your business right now?

Answered: 45 Skipped: 5

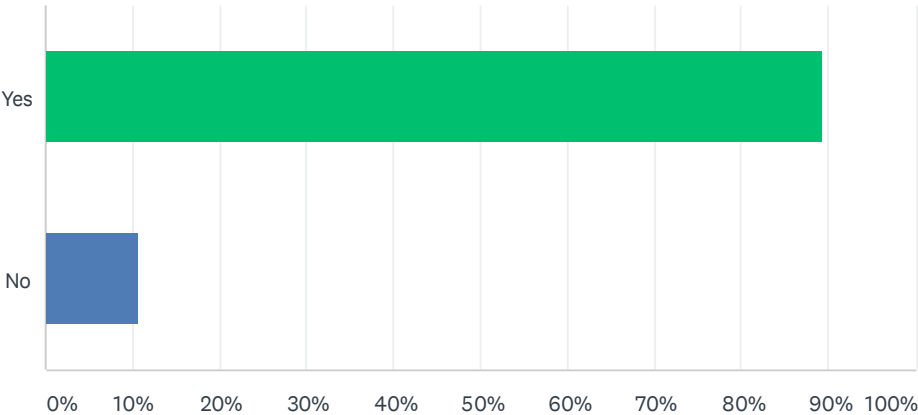


ANSWER CHOICES	RESPONSES	
General promotion of business	62.22%	28
Promotion of sales and special offers	26.67%	12
Promoting that business is open	46.67%	21
Other	11.11%	5
Total Respondents: 45		

#	OTHER	DATE
1	Effective treatment or adequate testing for covid19	5/2/2020 9:12 AM
2	none	4/14/2020 1:20 AM
3	As of now spending marketing dolalrs on us would not be beneficial. However in the future when things begin to open we would benefit from dollars spent towards promoting our reef system,scuba lessons and charters.	4/13/2020 12:59 PM
4	Our business model is based on the fishing, marine and charter business. They are mostly closed down.	4/13/2020 11:20 AM
5	We are not open so no promotion is currently necessary	4/13/2020 10:43 AM

Q12 Would you like for your business to be included in any upcoming marketing or special campaigns that are conducted by the CRA?

Answered: 47 Skipped: 3



ANSWER CHOICES		RESPONSES	
Yes		89.36%	42
No		10.64%	5
Total Respondents: 47			

Q13 What can the Boynton Beach CRA do to assist your business?

Answered: 40 Skipped: 10

COVID-19 - Business Feedback Survey

#	RESPONSES	DATE
1	Help promote local businesses like ours using CRA outlets.	5/4/2020 5:01 PM
2	The CRA has done so much for us that I couldn't ask for more. They have made business services and resources accessible.	5/3/2020 12:42 PM
3	HELP TO GET THE WORD OUT ABOUT OUR BUSINESS. MARKETING, REFERRALS. THANK YOU SO VERY MUCH!	5/3/2020 7:45 AM
4	Keep me updated on opportunities throughout the city and county for assistance during this hard time.	5/2/2020 10:37 AM
5	People are scared economically and for their safety. This is going to take a long time. So looking not only to the current situation but what the roll out will look like and being nimble enough to address unexpected problems is going to be important for all of us. We are grateful to the CRA's great support for this City we all love.	5/2/2020 9:17 AM
6	Waiving dockage was enough to keep me going. Thank you guys so much! Thanks for helping everyone. The dive business has special circumstances... snot water blowing around everywhere, getting slung out of masks, dripping down faces. I thought I'd let you know before you get involved with a big marketing push, as I'm not sure what the liability is. Anyway, responsible operators probably won't run until there is some measurable sign of containment or treatment for covid19.	5/2/2020 9:12 AM
7	Promoting and referrals	5/2/2020 8:25 AM
8	We need patients and customers to come back to the office.	5/2/2020 7:37 AM
9	accept our cra grant application and approve it	5/2/2020 4:30 AM
10	To pass on information of our existence and menu offerings.	5/1/2020 9:14 PM
11	Nothing - you have been great	5/1/2020 8:05 PM
12	Anything is greatly appreciated.	5/1/2020 7:49 PM
13	Studio has YouTube channel with on demand free classes until we reopen.	5/1/2020 7:45 PM
14	They have already gone way above and beyond any expectations!!! The CRA should be a model and example of how to REALLY support small business. BRAVO!!!	5/1/2020 7:39 PM
15	You are currently doing a great job.	5/1/2020 7:16 PM
16	Loans, advertising, temporarily allowing outside marketing tools (flags , banners etc.)	4/23/2020 9:14 AM
17	Marketing campaigns	4/20/2020 8:35 PM
18	monetary assistance	4/20/2020 2:59 PM
19	Help us promote our new hours and menu	4/20/2020 2:34 PM
20	Thank you!	4/20/2020 1:56 PM
21	FINANCIAL SUPPORT TO KEEP THE BUSINESS	4/20/2020 1:56 PM
22	LET PEOPLE KNOW WE ARE OPEN FOR TAKE OUT AND DELIVERY. WE HAVE DAILY SPECIALS FOR DINNERS TO TAKE HOME	4/18/2020 12:08 PM
23	give us permission to run	4/15/2020 5:00 PM
24	Let people know we can take phone orders and ship. Local pick up available. We personal shop and text photos if customer wants to see options before they purchase.	4/15/2020 5:36 AM
25	Help to advertise that business is open again when things get better.	4/14/2020 11:08 AM
26	Get the word out.. social media assistance	4/14/2020 10:21 AM
27	Marketing that we do pick up and drop off for boat service and sell parts online on ebay and on our website at www.southfloridamarine.com	4/14/2020 9:32 AM
28	Don't charge me dockage until I can run again.	4/14/2020 1:20 AM

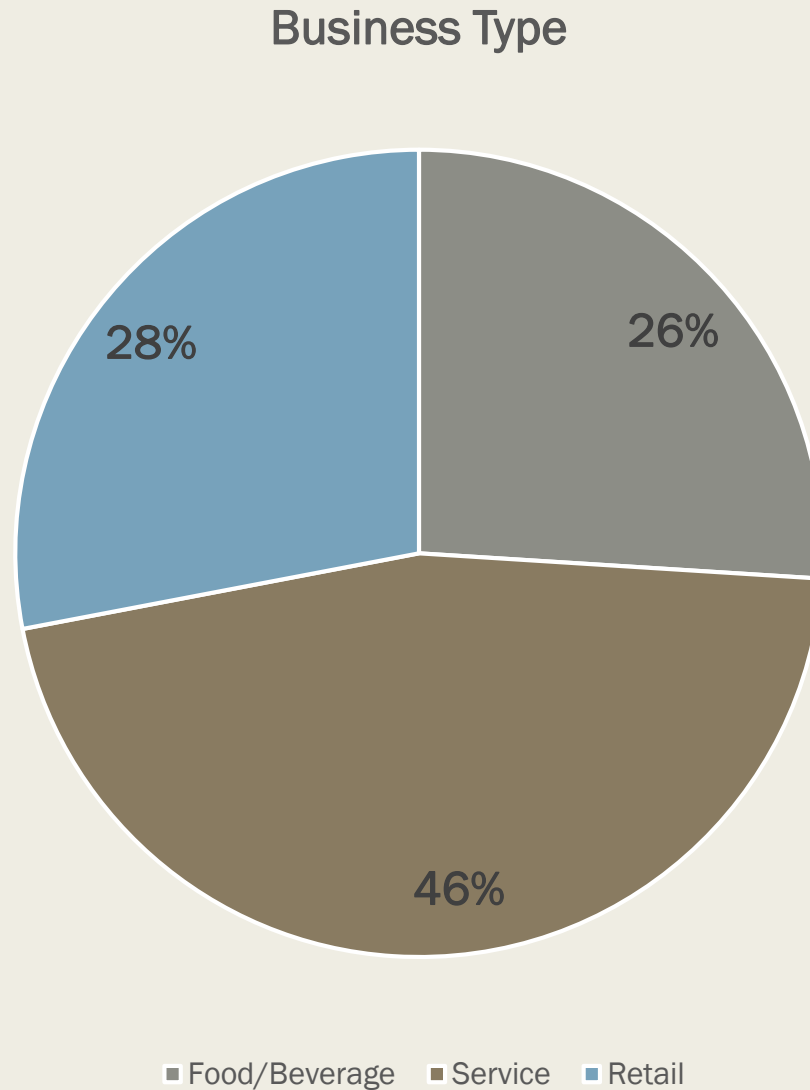
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29	Low interest loan, survival grants, promotion for take-out and delivery, publicity in newspapers (printing special menus of restaurant, this would help local newspapaers as well as restaurant who do take-out/delivery, rent participation (grants)	4/13/2020 4:05 PM
30	Offering free rent to us at the Boynton Harbor Marina would be a huge help. We could also use help paying other rents we have that are not owned by the CRA.	4/13/2020 12:59 PM
31	??	4/13/2020 12:37 PM
32	First of all you cannot list three things on question 10 The three would be rent, utilities and payroll Rent abatement would be helpful for a period of 3 months May June July.	4/13/2020 12:28 PM
33	Open a grant program . We never did get the rental grant . We can not afford to take on debt to keep our doors open we are all women some of us single moms and we are all with zero income at this time	4/13/2020 11:45 AM
34	Any promotion of our business and letting customers know that we are open would be very helpful.	4/13/2020 11:31 AM
35	The Boynton Beach CRA has done more for our business then can be expected under the situation. Just keeping us informed with facts is helpful. Thanks,	4/13/2020 11:20 AM
36	Any sort of grant funding (even small) would be huge to ensure that we are able to sustain current operations as well as pivot our business as things are changing. The cra has been great with supporting and promoting us since we opened and that continued support is very appreciated and is helping us get us through these extremely difficult times. Thank you	4/13/2020 11:15 AM
37	?	4/13/2020 11:12 AM
38	PUSH FOR LIMITED OPENING OF IN-HOUSE SEATING AS SOON AS POSSIBLE WITH SOCIAL DISTANCING.	4/13/2020 10:54 AM
39	Provide Financial assistance to meet the above listed Business Needs especially if the SBA Program Loans don't provide assistance.	4/13/2020 10:49 AM
40	I am trying to navigate the loans/programs available. Guidance on which programs are right for you could be helpful so we are not applying for the wrong support.	4/13/2020 10:43 AM

COVID-19 BUSINESS FEEDBACK SURVEY

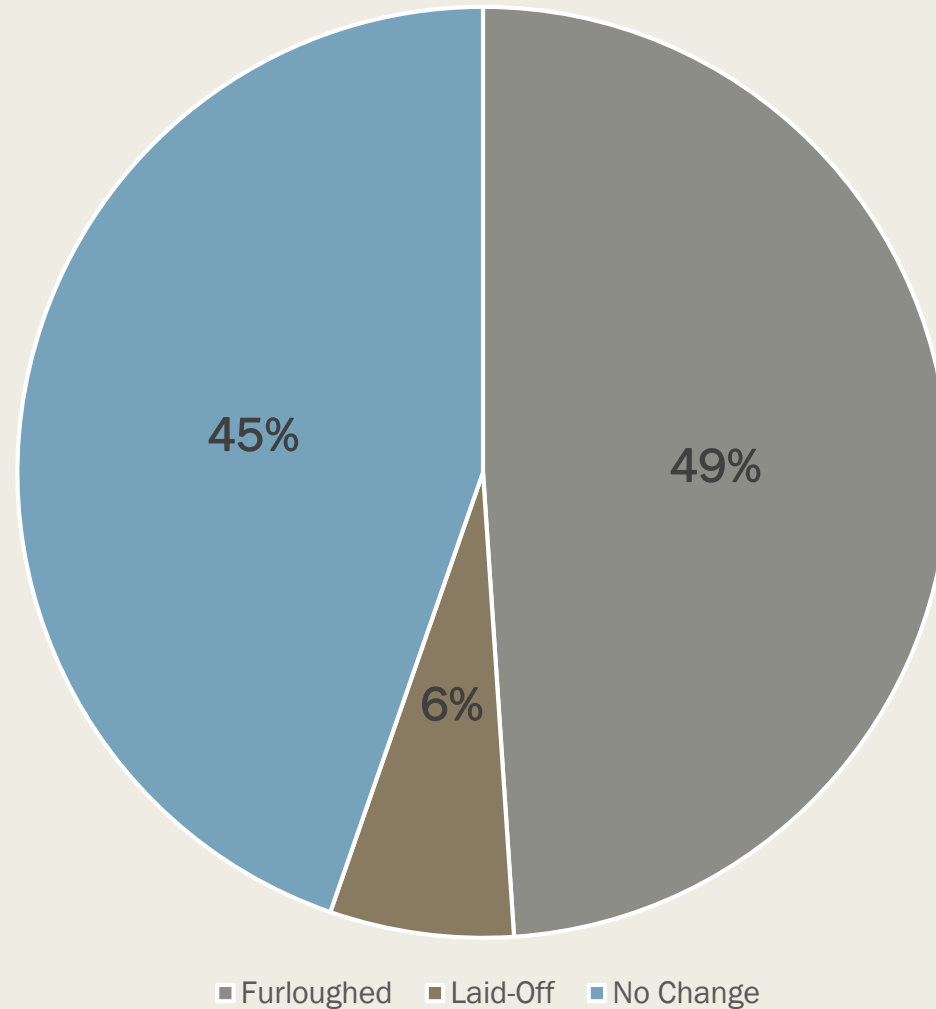


COVID-19 BUSINESS FEEDBACK SURVEY



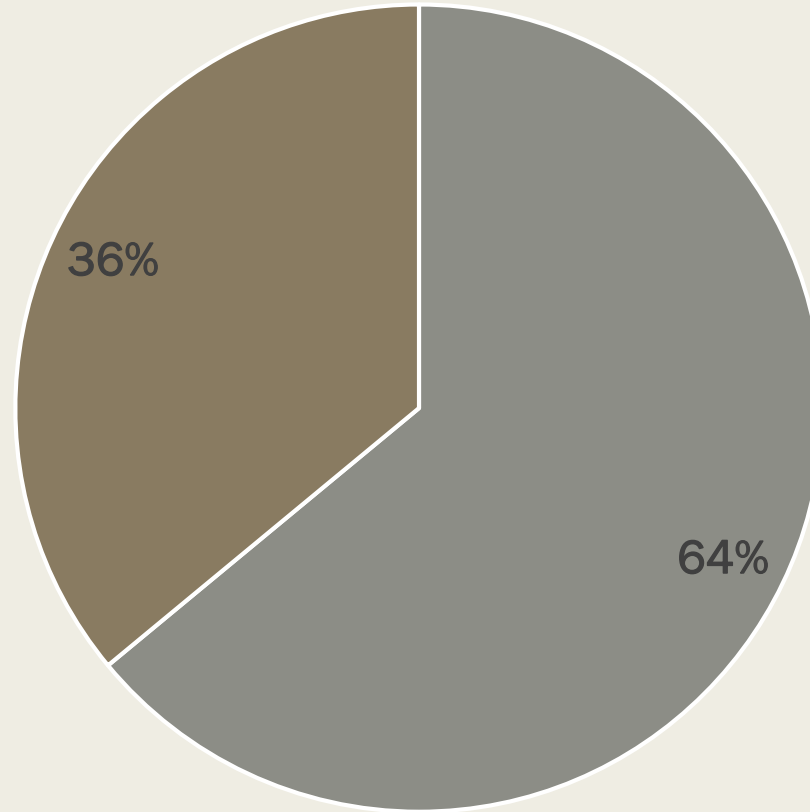
COVID-19 BUSINESS FEEDBACK SURVEY

Laid-Off or Furloughed Workers



COVID-19 BUSINESS FEEDBACK SURVEY

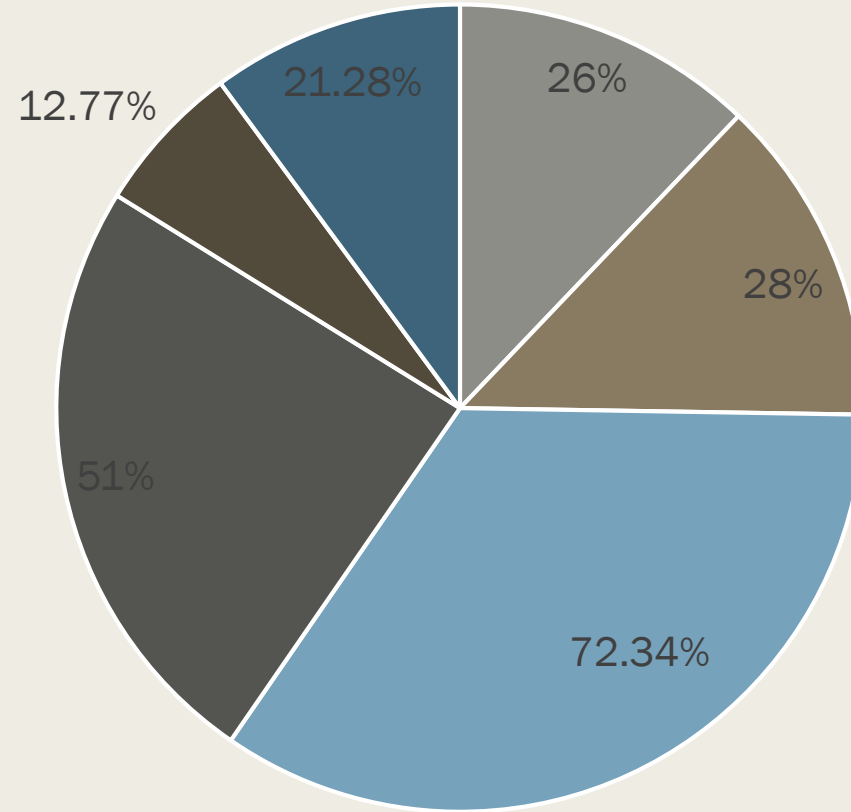
Open & Operating



■ Open ■ Closed ■

COVID-19 BUSINESS FEEDBACK SURVEY

Type of Funding Applied For



■ Bridge Loan ■ SBA Loan ■ PPP ■ EIDL ■ Cares ■ Other