

2009 FLORIDA REDEVELOPMENT ASSOCIATION AWARDS

W. THOMAS MILLS, JR. AWARD

ROY F. KENZIE AWARDS

PRESIDENT'S AWARD



President's Award

- *Urban Infill Housing Development Program*
Boynton Beach CRA

President's Award



Urban Infill Housing Development Program

President's Award



Urban Infill Housing Development Program

FLORIDA
REDEVELOPMENT
ASSOCIATION

Capital Projects/ Beautification

- ***Barton Boulevard Streetscape***
City of Rockledge
Burkhardt Construction, Inc.,
Kimley-Horn and Associates, Inc.

Capital Projects/ Beautification



Barton Boulevard Streetscape

Capital Projects/ Beautification



Barton Boulevard Streetscape

Creative Organizational Development & Funding

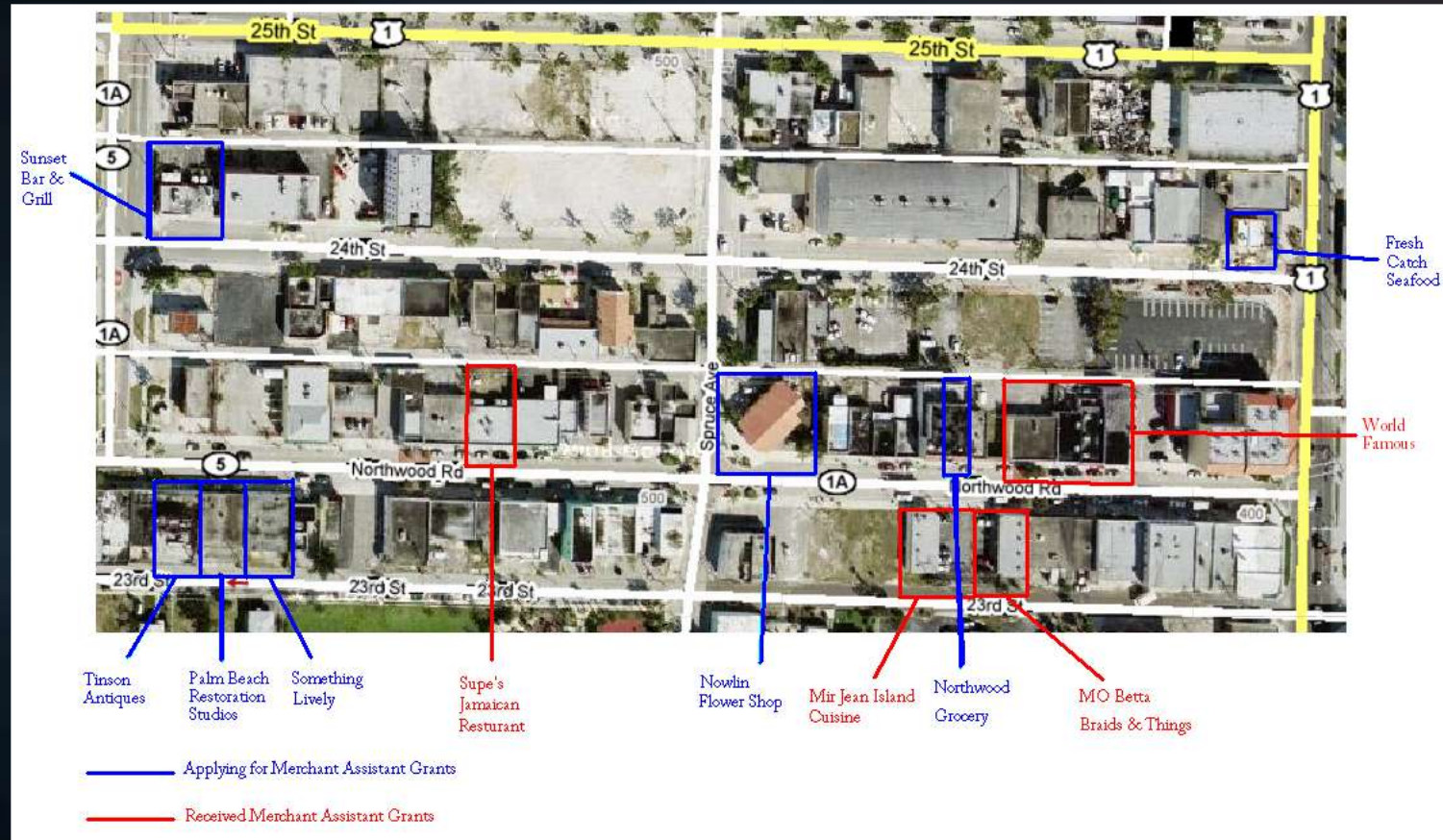
- ***Merchant Assistance Program***
City of West Palm Beach CRA

Creative Organizational Development & Funding



Merchant Assistance Program

Creative Organizational Development & Funding

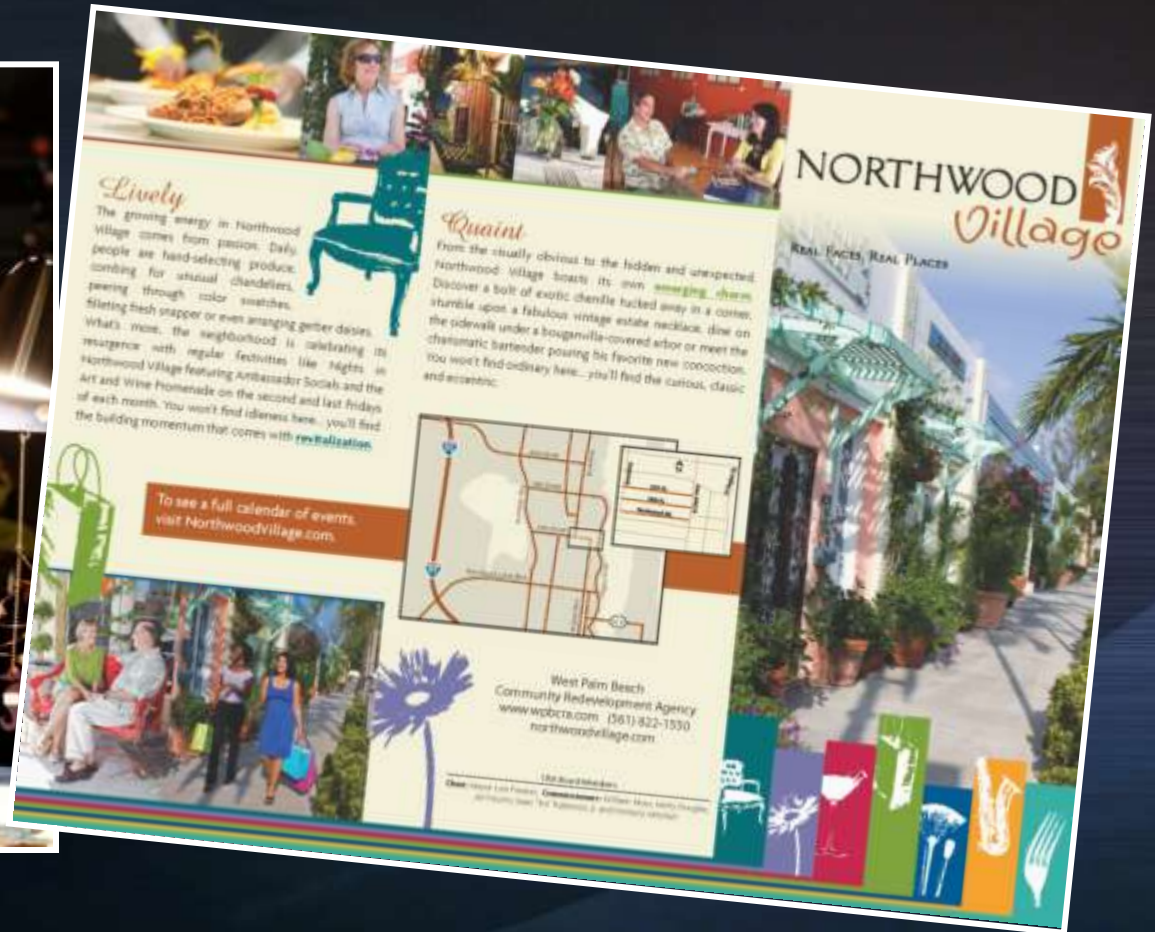


Merchant Assistance Program

Creative Organizational Development & Funding

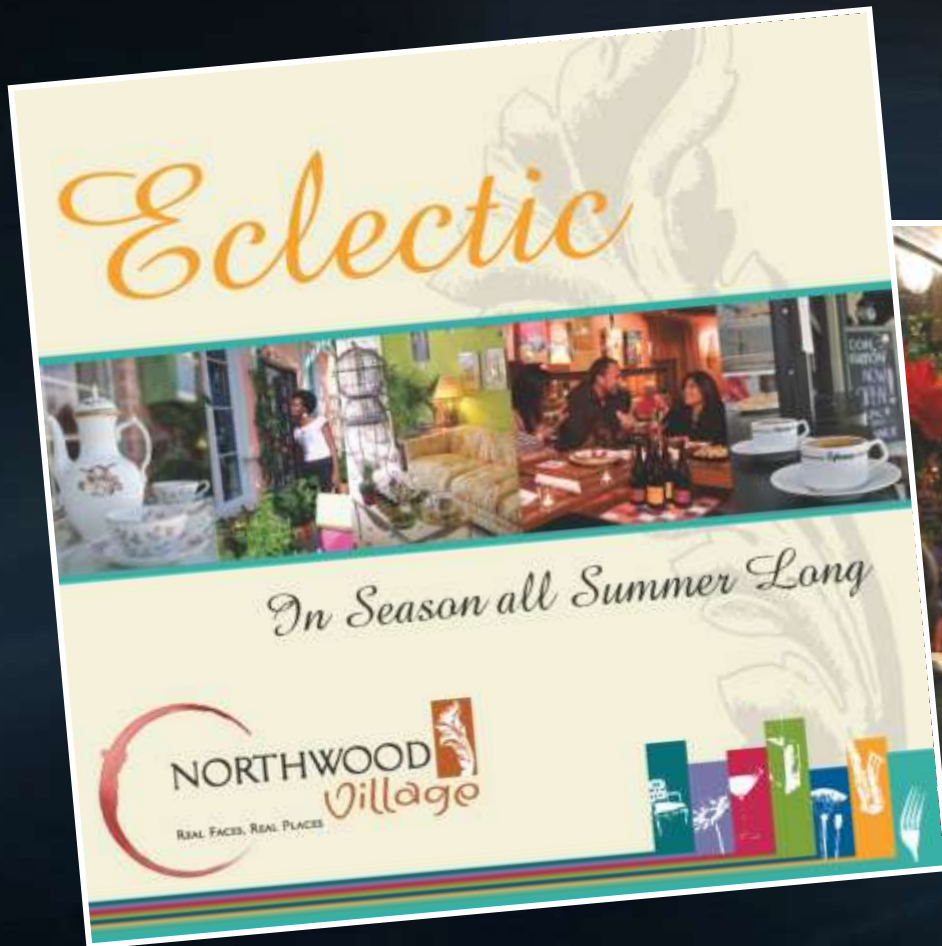
- ***Nights in Northwood Village Art and Wine Promenade***
City of West Palm Beach CRA

Cultural Enhancement



Nights in Northwood Village Art & Wine Promenade

Cultural Enhancement



Nights in Northwood Village Art & Wine Promenade

Management Programs/ Creative partnerships

- ***Drew Park CRA Adult Use Enforcement Plan***
City of Tampa
Drew Park CRA

Management Programs/ Creative partnerships

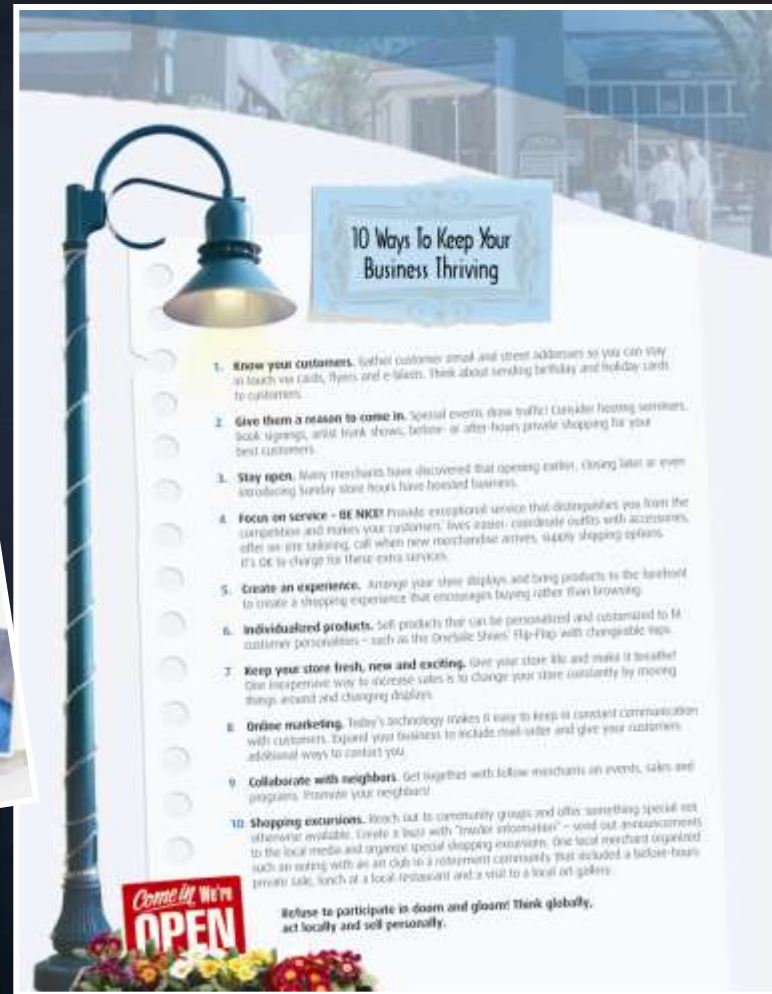


Drew Park CRA Adult Use Enforcement Program

Marketing and communications

- ***Strategies for Survival***
Delray Beach Downtown Development Agency

Marketing and communications



Strategies for Survival

Marketing and communications

Improving Downtown Improves your Business



City of Delray Beach

The continued and active involvement of the City of Delray Beach is vital to the success of the DDA. Over the past 17 years, this collaboration has resulted in the success of the DDA and the continued growth of the City of Delray Beach.

Downtown Beach - Downtown Beach is the heart of the City of Delray Beach. It is the heart of the City's economic and cultural life. It is the heart of the City's future. It is the heart of the City's success.

Charm and Safe Streets - The City will be taking additional steps to ensure that the City is a safe and attractive place to live, work and play. This includes the installation of new streetlights, the installation of new street signs, the installation of new street furniture, and the installation of new street art.

Public Works - The City will be taking additional steps to ensure that the City is a safe and attractive place to live, work and play. This includes the installation of new streetlights, the installation of new street signs, the installation of new street furniture, and the installation of new street art.

Phone info: For more information, contact the City of Delray Beach at (561) 243-7000.

Downtown Development Authority
104-A S.E. 14th Avenue
Delray Beach, Florida 33445

DOWNTOWN DELRAY BEACH STRATEGIES FOR SURVIVAL

Delray Beach's Downtown Development Authority (DDA) is pleased to announce the DDA's 2008-2009 Strategic Plan. The DDA is a partnership of the City of Delray Beach and the Delray Beach Downtown Development Authority. The DDA is a partnership of the City of Delray Beach and the Delray Beach Downtown Development Authority. The DDA is a partnership of the City of Delray Beach and the Delray Beach Downtown Development Authority.

Downtown Development Authority

As stated in its mission statement... The Downtown Development Authority is a special taxing district within the City of Delray Beach. The DDA is a partnership of the City of Delray Beach and the Delray Beach Downtown Development Authority. The DDA is a partnership of the City of Delray Beach and the Delray Beach Downtown Development Authority.

Hospitality Excellence tips

How to Make Each Sales Encounter More Memorable (and Profitable)

- Define service standards for your business and make them a part of each employee's training.
- Train your employees on the products, services and experiences that will make your business stand out and be special to customers.
- Emphasize the personal touch and encourage your employees to provide that special difference. Be courteous, friendly, helpful, and service-oriented. Deliver superior service and create memorable experiences for all your customers.
- When service goes wrong, do it right. Your loyal customers may be angry if they feel they are not receiving the service they deserve. Create a solid foundation and your commitment to hospitality. Take customer feedback seriously.
- Employees - good or bad - are almost every mistake. Understand and appreciate what your customers are telling you, even if it is not what you want to hear.
- Remember: They can make you rich or poor - they're your customers.

Palmetto Beach County Florida
The Official County Government Website

For more information, please contact the County of Palmetto Beach at (888) 831-5773. www.palmettofla.com

Cooperative

Statement... The DDA creates, events and programs to enhance the downtown while facilitating the growth of the DDA. The DDA is a partnership of the City of Delray Beach and the Delray Beach Downtown Development Authority. The DDA is a partnership of the City of Delray Beach and the Delray Beach Downtown Development Authority.

Special Projects Submitted for Partners include:

- Video Information Center Marketing
- Downtown Roundabout Traffic Marketing
- Playbook Book Marketing
- Visit Florida Downtown in Small Towns
- Charm & Safe Streets
- Hospitality Excellence Fund
- Media Tours and Booking Travel Agents
- Delray Beach County Convention & Visitors Bureau

For more information about the DDA, contact Executive Director, Michael Meyer at (561) 279-1380 ext 16.

VISITFLORIDA

With tourists before they fly

Market your business to service visitors through www.visitflorida.com. Right now, you can get a Basic Web Listing for just \$95! You'll receive a response to your website, a brochure, a "Book It" button and one other. You can't afford not to take advantage of this great deal. Offer enhanced, affordable packages and packages are available. For more information, call Visit Florida at (877) 435-2872. www.visitflorida.com



Strategies for Survival

Out of the Box

- *Experiencing Ybor City Commercial*
Ybor City Development Corp.
City of Tampa

Out of the Box



Experiencing Ybor City Commercial

Out of the Box



Experiencing Ybor City Commercial

Outstanding Affordable Housing Project

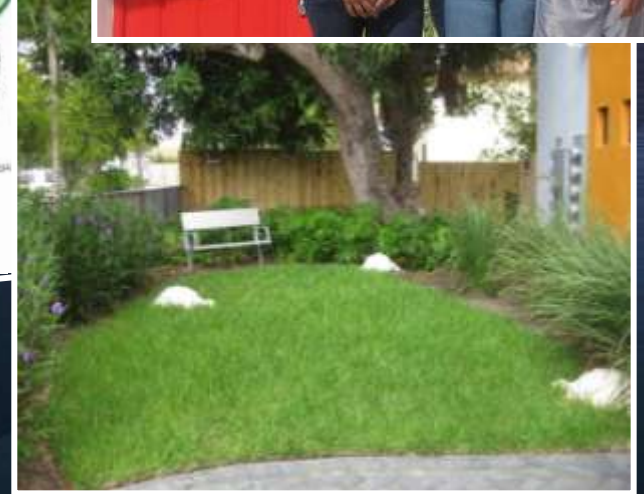
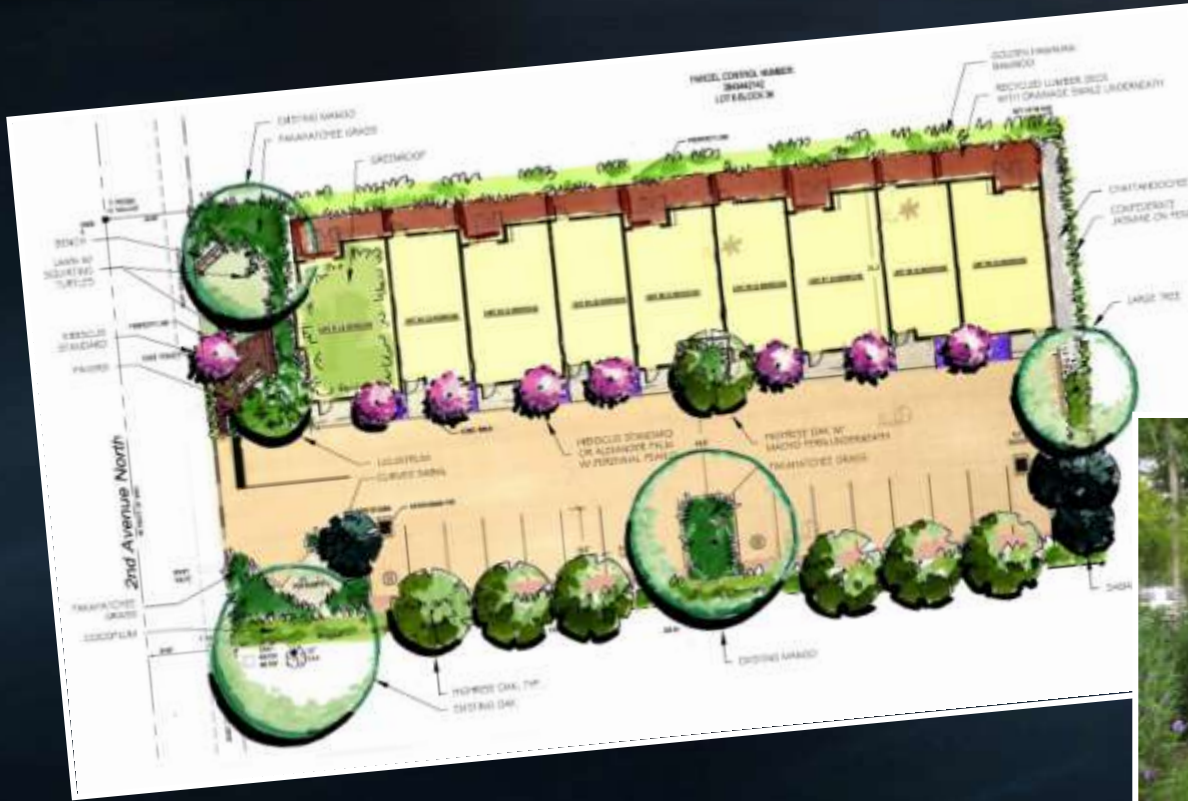
- ***Second Avenue Apartments***
City of Lake Worth
Adopt-A-Family of the Palm Beaches, Inc.
Place Planning & Design

Outstanding Affordable Housing Project



Second Avenue Apartments

Outstanding Affordable Housing Project



Second Avenue Apartments

Outstanding New Building Project

- ***Fort Myers River District Publix Supermarket***
Fort Myers Redevelopment Agency

Outstanding New Building Project



Fort Myers River District Publix Supermarket

Outstanding New Building Project



Fort Myers River District Publix Supermarket

Outstanding Rehabilitation, Renovation or Reuse Project

- ***Golden Gate Building Restoration***
Martin County CRA

Outstanding Rehabilitation, Renovation or Reuse Project



Golden Gate Building Restoration

Outstanding Rehabilitation, Renovation or Reuse Project



Golden Gate Building Restoration

Planning Studies

- ***Tavares Master Plan***
City of Tavares
IBI Group, Inc.

Planning Studies



Tavares Master Plan

Planning Studies



Tavares Master Plan

Transportation/ Transit Elements

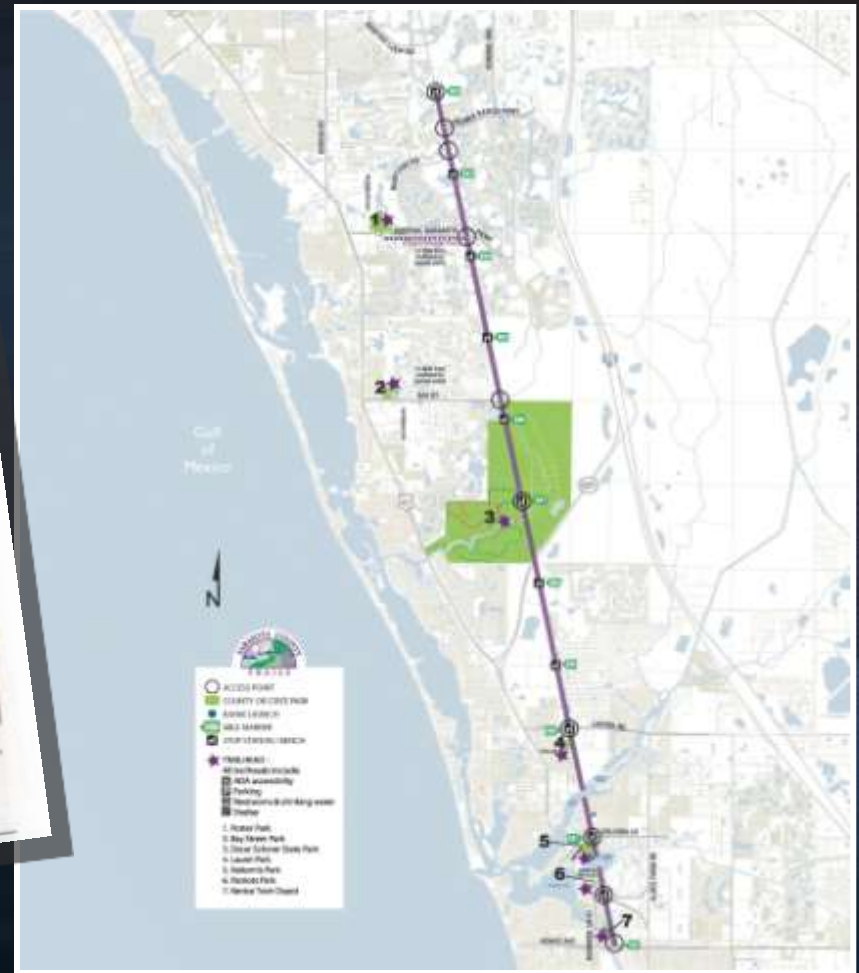
- ***The Legacy Trail***
Sarasota County
Reynolds, Smith & Hills, Inc.

Transportation/ Transit Elements



The Legacy Trail

Transportation/ Transit Elements



The Legacy Trail

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City of Tavares
IBI Group, Inc.
- The Legacy Trail
Sarasota County
Reynolds, Smith & Hills, Inc.

CONGRATULATIONS
TO ALL OF OUR
AWARD WINNERS!

Graphics support
courtesy of
Kimley-Horn and Associates, Inc.



Kimley-Horn and Associates, Inc.

URBAN RESOURCE GROUP

FLORIDA
REDEVELOPMENT
ASSOCIATION